

# Driving Change

*Big Changes at DMV = Big Benefits For You*



Online Solutions



Veteran Identifier



Extended Hours Program



More Durable and Secure Credentials



Customer Greeter



Reduced-Wait-Time Pilot



Mobile Office Solutions



Credit/Debit Card Accepted at Driver License Offices



Huntersville DMV Flagship Office



Improved Interactive Voice Response System



New Queuing System



Testing Rule Change



Self-Serve DMV Kiosks



Online Driver License Renewal